## SUMMARY

**Croatian IT Association (CITA)** (www.hiz.hr), is the umbrella organization of Croatian ICT experts founded in 1975, ever since it has been acting continuously with the goal to create the conditions for faster and more efficient introduction and application of ICT:

- by advocating the status and the quality of profession
- by initiating and implementing the projects of mutual interest
- by promoting and using open systems
- by encouraging and organizing the participation of the young in ICT
- by exchanging skills and experiences in using ICT
- by organizing professional gatherings

CITA participates in the work of international ICT associations of informatics experts; regional, ITSTAR (www.starbus.org), European, CEPIS (www.cepis.org) and the world, IFIP (www.ifip.org).

The organizations ECDL Croatia and EUCIP Croatia are active within CITA. CITA has got the license for carrying out the certification users of personal computer according to ECDL standards (www.ecdl.com) and (www.ecdl.hr), and the certification of professional ICT experts (www.eucip.com) and (www.eucip.hr) in Croatia. CITA participates in the programs of the European Union.

The members of CITA are included into implementation of the National ICT strategy, especially The strategy of electronically business in the Republic of Croatia for the period between 2007 – 2010.



40th anniversary of CITA, 2015

There are more than 200 legal entities active in CITA, and a thousand of individuals.

In 2015. CITA celebrated the 40th anniversary of its continuous activity. There were a few occasional manifestations and conferences organized on the level of the umbrella organization and its associations marking the anniversary. On this occasion, we organized a conference and a round table on "ICT baseline development of Croatia".

There are several organizations, experts and users of ICT active within the scope of CITA aiming to introduce and apply ICT technology more quickly and more effectively,

and to open the opportunities of the exchange of skills and experiences, as e.g.:

- Open computer systems and internet
- Oracle technologies
- Young informaticians
- Linux technologies
- GIS technologies
- SAP solutions
- ECDL test centres

**Croatian Society for Open Systems and internet (HrOpen)** was founded in 1992 with the intention to promote the development and advancement in applying these systems in the Republic of Croatia (RH), which is being implemented by organizing seminars, lectures and workshops, by establishing the collaboration with the experts and associations for open systems and internet in Croatia and abroad, by encouraging the usage of program support in the field of Open Source and Free Software.

One of the most important activities of the Society is the annual conference "Open Systems Days" (DORS) organized for the purpose of informing people about open systems, their usage, the experiences of users and problems in application. It should be also added that HrOpen participates in training activities for teachers of primary and secondary schools to use open systems, and it is also very active in technical committees of the Croatian Institute for Standardization in the field of open systems, introducing and applying international standards.

**Croatian ORACLE User Group (HrOUG)** has been active ever since 1995 working on the exchange of skills and experiences of users in the application of ORACLE technologies, and on the improvement of the relationship between the users and ORACLE Corporation.

The annual conference of Oracle users needs to be specially pointed out with several hundred of participants with goal to make people acquainted with the new Oracle products and present the new solutions for users, with the existing problems, the talks with the representatives of Oracle organization, etc.

**Croatian Society of Young Informaticians (HSIN)** was founded in 1985 with an intention to organize the work of young informaticians, to carry out the program of works and to provide help to members, organize district and state competitions, winter schools and summer camps for informaticians, preparations and participations of young informaticians at international competitions, information schools and manifestations, and organizing the competitions for software works of young informaticians and their presentation.

There are more than thousand young people being active in HSIN and the best of them participate successfully at state, regional, European and world Olympiads in informatics for young people, where they have won more than 100 medals. HSIN organized successfully in 2007 the World Olympiad in Informatics in Zagreb, and 2015th they won one gold and three Olympic medals.

**Croatian Linux Users Group (HULK)** was founded in 1966 in order to promote the operational system Linux, to advise and inform the members about new

achievements in open standards and technologies, to help those who are interested how to use Linux, to organize the program of translating well known open programs and system, to collaborate with other societies, as HrOpen, and others.

HULK maintains the Central Linux portal in Croatia (www.linux.hr), organizes central Linux conference (cluc.linux.hr), adjusts Linux to the users in Croatia, and generates open code programs.

**Forum of Geographic IS (HrGIS)** was founded in 1994 in order to make GIS technologies popular and organize education in GIS, to promote the production of national GIS standards, to participate at European projects and programs, to organize professional presentations at Croatian and international gatherings, to raise the level of skills in the field of GIS technologies at the faculties and vocational schools, to collect and distribute the publications and professional works in GIS.

HrGIS organizes successfully annual conferences titled "GIS Odyssey" where GIS works are presented, professional exhibitions and manifestations held. In collaboration with the embassy of the Republic Poland in Zagreb the exhibition "New and Old Polish Maps" was held in Zagreb last year, and the this year the exhibition with the same topic will be held in Poland, this time with Croatian maps.

In collaboration with the State Geodetic Agency from Zagreb and the one from Warsaw, the work on the project of producing maps and plans for blind and low vision people is being continued.

**Forum of SAP users (HrUSKO)** organizes mutual communication of users with the firm SAP and helps in exchanging the information among the members, organizes professional conferences for the users of SAP tool and databases, represents the interest of the members in publication of their new products, organizes a demo centre of new program products, as well as the teams for testing beta versions, organizes mutual performance of the members at Croatian and international fairs, exhibitions, conferences.

**Forum of ECDL test centres (HrECDL)** unites the activity of test centres in Croatia dealing with the problems of introducing and applying ECDL in Croatia, the introduction of new versions of ECDL programs, publishing literature, ECDL marketing, and delivering the conclusions and suggestions to ECDL Croatia.

CITA has been working successfully on ECDL program since 2003 in Croatia. More than 57.000 employees, citizens, unemployed, persons with special needs and others have been working so far within the scope of some of the programs, with 48.000 of them having certificates to do so.

The government of the Republic of Croatia has accepted ECDL as a standard in schools and state administration. So far more than 20.000 teachers in primary and secondary schools, and more than 2000 employees in state administration have got a certificate to work on such jobs.



ECDL Forum, Dubrovnik 2006.



First Regional ECDL Forum, Opatija (Croatia) 2007

In 2006 there was 10. World Conference held in Dubrovnik with the representatives of 140 countries participating who apply ECDL, giving thus full credit to CITA for successful application of ECDL in Croatia.

In order to provide conditions for quicker development of electronic business in the region with the information literacy being one of essential presumption, CITA organized in 2007 in Croatia the first annual ECDL conference, and the next were held in Slovenia, Serbia, Bosnia and Herzegovina and Kosovo after that.

The participation of the representatives of CITA at the Second Regional Conference IT STAR 2002 in Slovenia, the acceptance in CEPIS and IFIP, and the organization of ITSTAR Conference in Croatia in 2003 present the beginning of CITA being included into the work of international ICT organization, which has significantly contributed to the acquisition and transfer of new skills in Croatia, the exchange of experiences, and have made Croatia more prepared for the transition into information society.

Marijan Frković president of CITA and National ECDL coordinator